

Sam Ferguson
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Objective

To obtain a position within the information technology field that will utilize and expand my personal interest, education and extensive experience in the fields of computer security and network administration.

Experience

Automotive Components Holdings, LLC (2011-Present)

Desk-side Support Technician (*via Human Capital Staffing, LLC & Stefani TechTeam*)

- Performed desk-side support in both typical a typical office environment and a manufacturing environment.
- Performed remote support for other TechTeam customers when necessary.

Indiana Office of Technology (2006-2011)

Systems Administrator

- Assisted in the migration of several state agencies from Novell to Microsoft infrastructures, specializing in the conversion of Novell ZENworks application packages to Microsoft Installer packages suitable for deployment via SMS/SCCM.
- Worked with packaging suites (e.g. Wise) and virtualization software (e.g. Softgrid) to deliver applications to end-users.
- Co-lead the deployment and maintenance of both whole-disk and file-specific encryption software for state-owned laptop computers, specifically: Utimaco/Sophos LAN Crypt, Utimaco SafeGuard Easy and especially McAfee Endpoint Encryption.

Indiana Department of Workforce Development (2001-2006)

Software Specialist, Computer Operator

- Performed duties as both a workstation and server support technician.
 - Assisted in the administration of MS Windows 2000 workstations, as well as servers running Microsoft, Novell and Tru64 UNIX, plus operation of a Unisys mainframe.
 - Participated in the agency-wide deployment of MS Windows 2000, MS Windows XP and MS Office 2003.
 - Led on-site teams deploying over 1400 new workstations to local branch offices across Southern Indiana.
 - Played a key role in the deployment of over two dozen new servers as well as upgrades to several key pieces of infrastructure software, such as Novell NetWare.
 - Led projects to increase the agency's control over its resources using tools such as Novell ZENworks and group policies.
 - Acted as primary administrator for agency-wide anti-virus, software update and security.
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Education

ITT Technical Institute (2000-2001)
Computer Network Systems Technology (incomplete)

J. Everitt Light Career Center (1998)
General Equivalency Diploma, Honors (State of Indiana)

Skills

- Extreme familiarity with workstation, server and network hardware.
 - Knowledge of and experience with most computer networking concepts.
 - Extensive knowledge of all versions of Microsoft's Windows operating system, both workstation and server versions.
 - Modest experience with Unix and Unix-like operating systems.
 - Familiarity with most major productivity applications.
 - Experience with Novell products such as NetWare, Groupwise and ZENworks.
 - Experience with enterprise-class technologies such as centralized workstation management, software deployment and server clustering.
 - Working familiarity with mainframe technologies.
 - Experience with Microsoft Active Directory concepts and administration.
 - Extensive experience (3+ years) with mobile device encryption, specifically McAfee Endpoint Encryption for PC and McAfee Endpoint Encryption for Files & Folders.
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References available upon request.